

SHELBY COUNTY GARBAGE COLLECTION

Republic Services, the County’s current provider for garbage collection and recycling, notified the County that they would not renew their contract when it expires September 30th. This requires the County to solicit bids for contractors to perform this service. A request for bids was prepared that provided for the same garbage collection and recycling services as the current contract. We received a single bid that was almost three times the current cost of service to the customer with additional costs to the County. Discussions with potential contractors indicated that curbside recycling was a significant reason for receiving a single bid and for the rate increase. In an effort to obtain lower rates for customers, we revised the bid specifications and rebid the project. We received three bids with the low bidder, Waste Management, being over 40% less than the first bid. Beginning October 1, garbage collection services will be provided by Waste Management at the rates listed below.

Garbage Residential I	\$ 20.69	per Mo.	1-90 gallon cart-Collection 1x/week
Garbage Residential II	\$ 31.04	per Mo.	2-90 gallon carts-Collection 1x/week
Garbage Residential III	\$ 30.69	per Mo.	1-90 gallon; 2x/week (local covenant)
Yard Waste	\$ 137.51	per Mo.	Yard waste can be added to any residential package.

Frequently Asked Questions

Q. Why is my service changing from Republic Services to Waste Management?

A. Republic Services chose not to renew the existing contract. The contract was rebid and Waste Management was the low bidder.

Q. When will new rates and service begin?

A. Waste Management will take effect on October 1, 2022.

Q. Why is it more expensive?

A. Price increases in overhead such as fuel and labor have contributed to the increase.

Q. Will a new garbage collection cart be provided?

A. No, the existing company provided cart will be used for collection. Private cans will not be permitted.

Q. Will curbside recycling be provided?

A. Curbside recycling will not be provided, recycle carts will be collected. A recycle drop off location will be provided at Heardmont Park for cardboard and paper recycling.

Q. Will my pickup day change?

A. In the event the day is changed, the customer will be notified in advance.

Q. If I currently have backdoor service can I keep it?

A. Yes, customers with backdoor service will continue to have this service.

Q. What time does my cart need to be ready for pickup?

A. Cart(s) need to be at the curb by 6:00am on your scheduled pickup day.

Q. Why do we not have curbside recycling?

A. Due to the current recycling market conditions contractors did not provide bids for separate curbside recycling.

Q. Can I get additional carts?

A. Yes, additional garbage carts are available at a monthly cost of \$10.35 for each additional cart.

Q. Will my autopay transfer from Republic Services to Waste Management?

A. If you are currently on autopay, you will need to contact Waste Management at (800) 333-7724 to set up your account. The information will not automatically transfer over.

Q. Where can I find additional information about Waste Management?

A. Visit their website: <https://www.wm.com>

Q. How can I view my account information?

A. Account information can be viewed electronically following your first payment. To create an account, use the customer number on your bill and visit the Waste Management site: <https://www.wm.com/us/en/user/register>.